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May 6, 2026

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**DELIVERED VIA EMAIL TO [PSCED@KY.GOV](mailto:PSCED@KY.GOV)**

**RECEIVED**

**MAY 6 2026**

**PUBLIC SERVICE  
COMMISSION**

Linda C. Bridwell  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602-0615

RE: **Case No. 2011-00179 (Post-Case Correspondence File)**

Dear Ms. Bridwell:

Enclosed are Kentucky Power's supplemental responses to the Commission's June 14, 1999 Order in Case No. 1999-00149, as subsequently amended by the Commission's October 20, 2011 Order in Case No. 2011-00179. The responses are for the calendar year ended December 31, 2025.

Kentucky Power is making this filing by e-mail transmission in accordance with the Commission's Orders in Case No. 2020-00085. I am providing the Attorney General a copy of this letter and the supplemental responses by a copy of this e-mail.

Please do not hesitate to contact me if you have any questions.

Very truly yours,

STITES & HARBISON PLLC



Kenneth J. Gish

www.stites.com  
**KPSC Case No. 2011-00179**  
**Calendar Year 2025**

**DATA REQUEST**

4 AEP should file on a quarterly\*\* basis a report detailing Kentucky Power's proportionate share of AEP's total operating revenues, operating revenues, operating and maintenance expenses, and number of employees. [Reference: Merger Agt., Ky. PSC Order dated 6/14/99, Reporting Requirements, Pg. 11, Item 2]

\*\*Note: Pursuant to the Commission's Order dated June 14, 2004, the information pertaining to this data request is being filed annually.

**RESPONSE**

<b>Kentucky Power Company</b>			
<b>Report Proportionate Share of AEP</b>			
<b>12 Months Ending December 31, 2025</b>			
<b>(in millions, except number of employees)</b>			
	<b>AEP</b>	<b>KPCo</b>	<b>Share</b>
Revenues*	\$21,876	\$732	3.3%
Operating/Maintenance Expense**	\$11,480	\$406	3.5%
No. of Employees as of 12/31/2025	17,581	304	1.7%
* For KPCo excludes sales to affiliates of \$34 million			
** Includes Fuel expense of \$2,522 million for AEP and \$148 million for KPCo			

Witness:       Lerah M. Kahn

**KPSC Case No. 2011-00179**  
**Calendar Year 2025**

**DATA REQUEST**

16                      Provide annual Call Center Performance Measures for those centers that handle Kentucky customer calls (Call Center Average Speed of Answer (ASA) Abandonment Rate, and Call Blockage). [Reference: Merger Agt., Attachment C, Pg. 1, Item 2]

**RESPONSE**

The annual Call Center Performance Measures for those centers that handle Kentucky customer calls for the calendar year 2025 were:

Average Speed of Answer (ASA): 63 seconds

Abandonment Rate: 3.74%

Call Blockage: 1.47%

Witness:              Lerah M. Kahn

